

**8180 SIP Audio Alerter** 

### **User Guide**

For Firmware Version 1.1

Algo Communication Products Ltd. www.algosolutions.com

90-00041D

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## Overview

## Introduction

The 8180 SIP Audio Alerter is a SIP compliant PoE network audio device for loud ring and voice paging applications using dual endpoints. When registered with a SIP server, one endpoint will play an audio file from internal memory upon ring detection. The second endpoint will auto-



answer for voice paging, complete with two-way talkback.

### Key Features Loudness

Equipped with a high efficiency integrated amplifier and tuned high quality loud speaker, the 8180 is typically eight times louder than a telephone speaker. If the optional 1185 Horn Speaker is used, then the 8180 can be 20 times louder.

### Audio Files

Several audio files are pre-loaded into the 8180 internal memory for ring sounds and users may also record or upload custom audio files, music, sound effects, or voice announcements.

### **Ambient Noise Compensation**

The 8180's SoundSure<sup>™</sup> technology automatically adjusts loud ring and paging volume to compensate for background ambient noise. If SoundSure<sup>™</sup> is enabled, the ambient noise level is measured and recorded at the time that the volume is adjusted. Whenever the 8180 is activated, the alert volume will get louder or quieter by the same dB level as the ambient noise measured just prior to the alert.

#### **Outputs for External Equipment and Devices**

Outputs for external speaker, slave amplifier, or visual alerter plus multicasting capability enable many more options to enhance notification and alert capabilities.

#### **Configuration & Provisioning**

Configure the 8180 through a web interface control panel or by using the program buttons on the back of the unit. Central provisioning may also be used to allow units to be preconfigured for a specific server prior to deployment in the field. Configuration files are automatically downloaded from a TFTP server using DHCP.

#### Paging Talkback

Allows bidirectional communication between the 8180 and the phone. Talkback is ideal for confirmation that page announcements have been received.

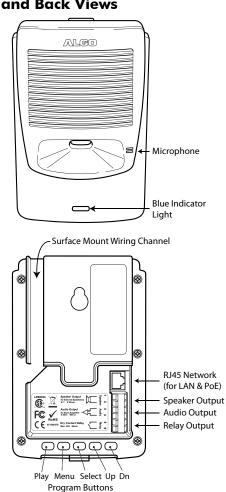
#### Multicasting

Allows multiple units to simultaneously ring or play a page audio stream.

#### **Blue Indicator Light**

This LED light is on during initialization, boot, message waiting or while active. Ring and Page modes, when active, will turn the LED on steady. If the optional Talkback mode is enabled, the LED will flash instead (during a page event) to provide a clear indication that the microphone is active. If Message Waiting is supported and active, the light will flash, or be on steady (depending on its setting).

For comprehensive product and application information, please visit www.algosolutions.com/8180

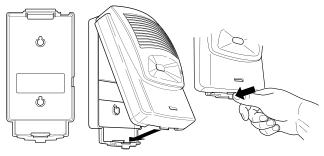


### **Front and Back Views**

# Setup and Installation

## Wall Mounting

Mount the wall bracket securely and snap the 8180 into the bracket by engaging the top first and then pushing the bottom firmly into place. To remove the 8180 from the bracket, press firmly on the tab of the bottom catch, then lift the cover.



## Outputs

### Relay

May be enabled for ring, paging or both to activate a visual alerter, mute background music, or enable a slave amplifier.

### Auxiliary Speaker

For connection to an external 8  $\Omega$  horn speaker (e.g. for outdoor/wet locations) or to ceiling speakers wired in a series-parallel configuration to maintain minimum 8  $\Omega$ . The presence of an external speaker(s) will automatically disable the internal speaker to preserve power.

#### Audio

High impedance output for driving 600  $\Omega$  load up to 0 dBm. Internal speaker may be active simultaneously, but levels can't be adjusted separately.

## **Programming and Configuration**

Primary configuration of the 8180 is through the web interface control panel. In addition, there are program buttons on the unit itself for basic setup options.

#### **Connection to Network and Obtaining IP Address**

After connecting the 8180 to a network PoE port, the blue indicator light will turn on during initialization. The 8180 will then attempt to obtain an IP address from the DHCP server. If unsuccessful, the 8180 will default to the fixed IP address 192.168.1.111. When the IP address is selected, the 8180 will chime and turn off the blue light.

If you don't have a PoE switch, you'll need a PoE injector that installs between the 8180 and network switch. The PoE injector will supply 48 Vdc to the 8180. Most PoE injectors are capable or providing more power than the 8180 requires (12.95 W). Ensure that the PoE injector is fully compliant to the IEEE 802.3af standard.

#### Web Interface Control Panel

The 8180 is configured using a web interface tool accessed by entering the 8180 IP address into a browser.

To find this IP address, press the Menu button until the option for "IP Address" is reached. Then press Select to hear the address. Alternatively, search the network using the Algo Network Device Locator Tool available for download from www.algosolutions.com/locator.

#### **Program Buttons**

Play	Menu	Select	Dn	Up
		H	▼	
	– CI – Re – G	hoose Tone cord Tone et Device I	e nfo	

The Program buttons on the back of the 8180 allow local adjustment of alert tones and alert volume. The buttons are intentionally hidden from view after installation and can be disabled using the web interface.

The  $\blacktriangleright$  button plays the current ring tone and allows volume adjustment using the  $\triangledown$  and  $\blacktriangle$  buttons. Press  $\blacktriangleright$  to exit.

The 🗏 button steps through the following three options:

- 1. Choose ring tone
- 2. Record ring tone using microphone
- 3. Get device information (IP address and MAC address)

Press the *I* button to choose option or *I* to exit.

## Web Interface Control Panel

Using the SIP Audio Alerter web interface control panel, configure the 8180 network settings and select the desired options. These settings survive power cycling and may be programmed in advance prior to site installation.



After changing settings, click Save Settings (at top or bottom of page). Note that this will end any active call. To change and test volume levels during an active call, press the Adjust buttons next to these settings instead.

The following tables provide information on each of the options in the control panel:

## Config Menu

#### SIP

#### ∃ SIP SIP Domain/Proxy: 10.0.0.10 Outbound Proxy Ring Detect Extension: 1502 (optional): STUN Server (optional): (1) Auth ID: VHL8012 Registrar (optional): Password: ..... Register Period (seconds): 3600 1503 Page Audio Extension: Different Ports for On Onff VHL8013 Auth ID: Extensions: Password: ..... Keep-alive Method: ◎ None ○ Double CRLF Keep-alive Period 30 (seconds):

SIP Domain/Proxy	SIP Server Name or IP address
Outbound Proxy (optional)	Outbound proxy is a proxy (server) that stands between a private network and the Internet.
STUN Server (optional)	Allow communication between SIP server and 8180 if NAT is present. See "NAT" on page 16.

Registrar (optional)	A registrar is a server that accepts REGISTER requests from SIP devices. Configure Registrar if the SIP Proxy does not accept REGISTER requests.
Register Period (seconds)	Maximum requested period of time where the 8180 will re-register with the SIP server. Default setting is 3600 seconds (1 hour). Only change if instructed otherwise.
Different Ports for Extensions	Turn this option ON for certain proxies. For example: Cisco Communication Manager to send ring and page SIP requests through different port numbers.
Keep-alive Method	Maintain connection between the 8180 and the SIP Server if the 8180 is behind NAT. See "NAT" on page 16.
Keep-alive Period (seconds)	Period of time where the 8180 will send some information to the SIP Server to keep the connection alive.
Ring Detect Extension	Extension name that will be monitored to activate the 8180 ring. Cannot auto- answer.
Page Audio Extension	Extension name that will be monitored to activate the 8180 page auto-answer.
Auth ID	Authentication ID; Used to register the device on the SIP Server.
Password	SIP password used to register the device on the SIP Server.

#### Features

No.

🖃 Features			
Ring Tone:	1202.wev 8		
Ring Volume:	2 🚿 🛛 Adjust	Multicast Mode:	None OMaster
Ambient Noise	Oon @off		O\$lave OUnmanaged
Compensation:		Speaker Mode:	Auto O External
Page Volume:	5 M Adjust	speaker Mode:	O Internal O Disabled
Page Timeout:	None 😸	100000000	Both ORing
Page Mode:	@One-way OTalkback	Relay Mode:	Opage Opisabled
Page Tone:	page-notit.wav	Provisioning via DHCP:	Oon @off
Message Waiting Light:	ONone On OFlash	Advanced Settings	
Message Waiting Event: ④	⊚Any OStatus Line ONew Message	Hold Button to Play: ④	Oon ®off

Ring Tone	Selection of files that can be played when ring detect is activated.	
Ring Volume	Ring volume can be selected and saved, or it can be adjusted live by clicking on "Adjust".	
Ambient Noise Compensation (SoundSure™)	When activated, adjusts the ring or page volume depending on the ambient noise.	
Page Volume	Page volume can be selected and saved, or it can be adjusted live by clicking on "Adjust".	
Page Timeout	Hang up call after the preselected period of time.	
Page Mode	<b>One-way audio</b> : Transmission only; from the phone to the 8180.	
	<b>Talkback</b> : Allow half-duplex communication through the 8180 (direction based on voice detection). The communication can only be initiated from a phone.	

Page Tone	Selection of different page tones. Page tones are played before starting the paging. Select None to skip playing a page tone.
Message Waiting Light	Will activate the 8180 front light when there is a message waiting signal on the line. Function available if supported by the SIP server.
Message Waiting Event	Message Waiting Light can be activated by a Status Line, New Message, or both (if supported by SIP Server).
Multicast Mode	See "Multicast Configuration" on page 18.
Speaker Mode	Auto: Detect automatically if a external speaker is connected to the 8180.
Relay Mode	Relay activation: Ring, Page, Both, or disabled. Relay can trigger external light or other device when specified event occurs.
Provisioning via DHCP (TFTP Deployment)	See "Auto-Provisioning (via TFTP)" on page 21.
Hold Button to Play	Hold or press Play button to play current ring tone.

## Network

Network			
DHCP	Oon Ooff		
IP Address:		Advanced Settings	
Netmask:		DHCP Timeout (seconds):	60
Gateway:		NTP Server:	00
DNS 1:		NUP Server:	
DNS 2:			

DHCP	Dynamic Host Configuration Protocol (DHCP) is an IP standard designed to make administration of IP addresses simpler. Normally set to On, DHCP will automatically configure IP addresses for each 8180 on the network. Alternatively, if your IT Administrator has assigned one or more <i>static</i> IP addresses, set the DHCP setting to Off.
DHCP Timeout (seconds)	Length of time following a request from an 8180 to the DHCP server that the 8180 will wait before assuming the server is not available. After such time, the 8180 will use its default address of 192.168.1.111 Default is 60 seconds.
NTP Server	Network Time Protocol server IP address. Allows device to automatically set its clock by connecting to an external server.

#### Admin

🗆 Admin			
		Program Buttons:	Enabled Obisabled
		Log Level:	●Error ○Info ○Debug
Device Name: 🛈	sipalerter	Log Size (1~1000 KB):	100
Password:	••••	Log Method:	O Local O Network
Re-type Password:	••••	1992 - 199	Both
		Log Server IP:	
		Language:	English 🛩
		Voice Prompt:	English 🖌

Device Name	Name to identify the device on the network (similar to "Computer Name" field in Windows).
Password	Password to log into the 8180 web interface. You should change the default password in order to secure the device on the network. If you have forgotten your password, a soft reset will restore the default setting (including <i>all</i> of the device's default settings). To do this, disconnect the network cable from the 8180. Push and hold the Volume Down button and reconnect the network cable. Hold the button until the front light flashes three times.
Program Buttons	Enable or disable the Program Buttons on the back of the 8180.
Log Level	Amount of information provided in the log files.
Language	Set Web Interface language (More languages will be added in the future. Please contact Algo with your request.)
Voice Prompt	Set Voice Prompt language (More languages will be added in the future. Please contact Algo with your request.)

## **Services Menu**

Status	Config	Services	About
3 Settings			
		Save Log Messages:	Page 1 Page 2
When res	et, delete all ringtones		
Reset	Reset All Settings to Factory Default	Save Settings to File:	Backup Settings
Reboot	Reboot the Device	Restore Settings from File:	Restore Settings
Particular Particular Control			Browse_
Upgrade			
	Browse.	1	
05:	Browse.	1	

#### Settings

Save Log Messages	Show or save log files
Save Settings to File	Save the device settings to a text file for backup or to setup an auto- provisioning configuration file.
Restore Settings from File	Restore settings from a backup file.

### Upgrade

Upgrade Refer to "81	80 Firmware″ on page 23
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## NAT

NAT (Network Address Translation) is located between a private network and the Internet. When properly configured, it allows an 8180 installed on a private network to have access to the outside world, such as would be required when using a hosted SIP provider (i.e. a SIP server that is remotely located).

Algo provides NAT support for both STUN and Asterisk. To configure NAT for the server that applies to your application, follow these steps:

### **STUN Server**

- STP

- 1. Enter the STUN Server name or IP address
- 2. Set Keep-alive Method to None
- 3. Click Save Settings

🖃 SIP Domain/Proxy:	10.0.0.10
Outbound Proxy (optional):	
STUN Server (optional): 🕕	10.0.0.30
Registrar (optional):	
Register Period (seconds):	3600
Use Same Port: 🛈	◉on ○off
Keep-alive Method:	None O Double CRLF
Keep-alive Period (seconds):	30

### Asterisk and other SIP Servers

- 1. Set Keep-alive Method to Double CRLF
- 2. Set Keep-alive Period to 30
- 3. Click Save Settings

= SIP	
SIP Domain/Proxy:	10.0.0.10
Outbound Proxy (optional):	
STUN Server (optional): 🕕	
Registrar (optional):	
Register Period (seconds):	3600
Use Same Port: 🛈	⊚on ○off
Keep-alive Method:	○None  ◎Double CRLF
Keep-alive Period (seconds):	30



The NAT library sends the binding requests for each port every 30 seconds to ensure NAT mapping is valid all the time.

## **Multicast Configuration**

## Setting up Master and Slave units

To set up multicasting, first configure a single 8180 unit as a master, then set up one or more 8180s as slaves. To do this:

1. Set the 8180 that you want to use as the master with normal Ring and Page line definitions

SIP	<b>م</b>		
SIP Domain/Proxy:	10.0.0.12		
Outbound Proxy (optional):		Ring Detect Extension:	1503
STUN Server (optional): 🛈		Auth ID:	
Registrar (optional):		Password:	
Register Period (seconds):	3600	Page Audio Extension:	
Different Ports for Extensions:	○on ⊚off	Auth ID:	
Keep-alive Method:	● None ○ Double CRLF	Password:	
Keep-alive Period (seconds):	30		

2. One the same unit, set the Multicast Mode to Master

Multicast Mode:	○None ◎Master ○Slave ○Unmanaged
Multicast Zone: 🛈	224.0.2.60:50000

3. Configure one or more 8180s to Slave Mode. Ring and Page for these slave devices do not have to be defined.

Multicast Mode:	○None ○Master Slave ○Unmanaged
Multicast Zone: 🛈	224.0.2.60:50000



The Multicast Zone must always be the same on both Master and Slave(s).

#### Multicast Zone

In most cases, you will be able to leave the default Multicast Zone setting unchanged. For more information on this, please refer to "Multicast Technical Information" on page 24.

#### Master and Slave Multicast Operation

Once the configuration is complete, each time the master 8180 receives a:

- Ring signal, all the master and slave units will play their current ring tone
- Page audio stream, all the master and slave units will play the audio

Slave units have independent ring tone and volume settings. The ring tone played on a slave unit is the currently selected tone and volume level of that unit.

For example, if the Chime tone is chosen on Slave 1 at volume level 10, and the Gong tone on Slave 2 at volume level 5, when they receive a ring signal from the master 8180, Slave 1 will play the Chime tone at volume 10 while Slave 2 will play the Gong tone at volume 5.

### **Unmanaged Mode**

Multicast Mode: O None O Master O Slave O Unmanaged Multicast Zone: (i) 224.0.2.60:50000

This mode allows 8180s to play an audio (RTP) stream from a source other than an 8180. For example, you can use the Unmanaged Mode to play audio from another phone on the switch that is generating a page to other phones using multicast.

#### **Multicast Unmanaged Mode Operation**

In Unmanaged Mode, the 8180 will start listening on the multicast zone and will play any RTP  $\mu$ Law or A-law audio stream. Once it detects audio, the 8180 will first play a page tone (if configured) and then open the audio channel. When the audio stream stops for at least 2 seconds, the audio channel is closed and the 8180 returns to its normal idle state where it again listens for a new page or for ring or other events.

## Auto-Provisioning (via TFTP)

Auto-provisioning allows installers to pre-configure 8180 units prior to installation on a network. It is typically used for large deployments.

If desired, 8180 configuration files can be automatically downloaded from a TFTP (Trivial File Transfer Protocol) server using DHCP Option 66. Option 66 is a term used by some DHCP vendors to describe DHCP code 66. This option code (when set) supplies a TFTP boot server address to the DHCP client to boot from.



DHCP must be enabled in order for Auto-provision to work.

One of two files can be uploaded on the TFTP server:

- 1. generic file algop8180.conf, or
- 2. specific file algom[MAC].conf

### MD5 Checksum

In addition to the .conf file, an .md5 checksum file must also be uploaded to the TFTP server. This checksum file is used to verify that the .conf file is transferred correctly without error.

A tool such as can be found at http://www.fourmilab.ch/md5 may be used to generate this file.

## Generating a generic configuration file

- 1. Connect an 8180 on the network
- 2. Access the 8180 web interface
- 3. Configure the 8180 with desired options
- 4. Click on the Services tab and then on Backup Settings
- 5. Save the file settings.txt
- 6. Rename file settings.txt to algop8180.conf
- 7. File algop8180.conf can now be uploaded on the TFTP server



If using a generic configuration file, extensions and credentials have to be entered manually once the 8180 has automatically downloaded the configuration file.

## Generating a specific configuration file

- 1. Follow steps 1 to 5 as listed in the section "Generating a generic configuration file" on page 22.
- 2. Rename file settings.txt to algom[MAC address].conf (e.g. algom0022EE020009.conf)
- 3. File algom[MAC address].conf can now be uploaded on the TFTP server.

The specific configuration file will only be downloaded by the 8180 with the MAC address specified in the configuration file name. Since all the necessary settings can be included in this file, the 8180 will be ready to work immediately after the configuration file is downloaded. The MAC address of each 8180 can be found on the back label of the unit.

## 8180 Firmware

Periodically, new firmware for the 8180 is released that either offers new functionality or addresses problems.

To determine if there is firmware available for the 8180, please visit www.algosolutions.com/8180

## Upgrade 8180 Firmware

1. From the top menu, click on Services

Status	Config	Services	About

2. Click Reboot

Reboot Reboot the Device

Wait 30-60 seconds for the device to reboot and the webpage to automatically reload.

- 3. Login to the device again, and click on Services.
- In the Upgrade section, click on Browse and select the 8180 firmware file to upload. Note that both the FW firmware and MD5 checksum files must be loaded.

🖃 Upgrade	
File: ①	Browse_
MD5:	Browse_

Start Upgrade

- 5. Click Start Upgrade
- 6. After the upgrade is complete, confirm that the firmware version has changed (refer to top right of Control Panel).

## Appendix

## **Multicast Technical Information**

Each 8180 has its own IP address, and shares a common multicast IP and port number (multicast zone) for multicast packets.

The master unit transmits to the multicast zone, and all the slave units listen to the multicast zone. When a master unit receives a valid SIP ring event, it will ring locally and also send out a special packet to the multicast zone. The network switches and router see the packet and deliver it to all the members of the group. When a page audio call occurs, the master unit will transmit all the RTP audio packets to the multicast zone and all the slave units will receive them.

The multicast IP and port number must be the same on all the master and slave units of one group. The user may define multiple zones by picking different multicast IP addresses and/or port numbers.

- 1. Multicast IP addresses range: 224.0.0.0/4 (from 224.0.0.0 to 239.255.255.255)
- 2. Port numbers range: 1 to 65535
- 3. By default, the 8180 is set to use the multicast IP address 224.0.2.60 and the port number 50000



Make sure that the multicast IP address and port number do not conflict with other services and devices on the same network.

## **Specifications**

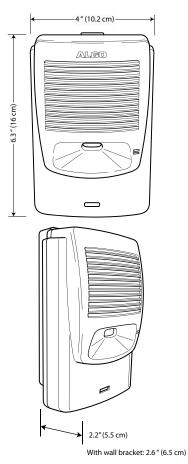
Power Input	48 V PoE Class 0 (Max 12.95 W - Idle 1 W)	
Sound Pressure Level (dBA at 1 m)	106 dBA internal speaker 120 dBA external horn speaker	
Internal Memory	<ul> <li>6 minutes @ 8 kHz sampling 8-bit µ-Law audio</li> <li>3 MB</li> <li>90 seconds @ 16 kHz sampling 16 bit linear audio</li> </ul>	
Relay Output	Max 30 V 50 mA	
Speaker Output	5.5 Wrms 8 Ohm (auto-detection disconnects internal speaker)	
Audio Output	0 dBm into 600 Ohm load	
Ring Tones (Shipping with 8180)	<ul> <li>Bell NA</li> <li>Bell UK</li> <li>Buzzer</li> <li>Chime</li> <li>Dogs</li> <li>Gong</li> <li>Warble1 (low)</li> <li>Warble2 (medium)</li> <li>Warble3 (high)</li> <li>Warble4 (trill)</li> </ul>	
Environmental	0-40° C; 10-95% RH non-condensing; Indoor use only (horn speaker may be located outdoors)	
<b>NAT</b> (Network Address Translation)	STUN, Asterisk	
Compliance	EN60950:2001, IEEE 802.3-2008, RFC3261, RoHS, CE, FCC, CSA (USA & Canada)	

In the interests of continuing product improvement, specifications are subject to change without notice.

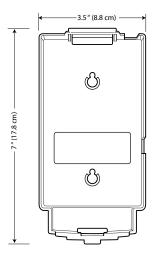


For more in-depth information on the 8180, including application notes and FAQ, please visit www.algosolutions.com/8180

#### **Dimensions - Front and Side**



#### **Dimensions - Wall Bracket**



## FCC Compliance

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: 1) Reorient or relocate the receiving antenna, 2) Increase the separation between the equipment and receiver, 3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected, or 4) Consult the dealer or an experienced radio/TV technician for help.

### **Important Safety Notice**



The 8180 is intended for installation in a dry indoor location with all connected wiring located within the perimeter of a building.

The 8180 is a Power over Ethernet (PoE) device. The PoE power source must be a Limited Power Source (LPS), provided by CAT5 UTP cable, and isolated from mains by minimum reinforced or double insulation. Ensure that the PoE injector or PoE enabled switch carries safety regulatory approval marks (ie CSA, UL, CE).

### **Optional 8180 Accessories**

1185 Horn Speaker



algosolutions.com/1185

1127 Visual Alerter



algosolutions.com/1127

#### 1126 Strobe Light



algosolutions.com/1126

Algo Communication Products Ltd. 4500 Beedie Street Burnaby, BC Canada V5J 5L2 www.algosolutions.com

